

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. It has become very clear that these companies only want our money and will say or do anything that they can to get us to sign on the line! For many years I have been using cell phones, and the service has gotten better but not as good as they are trying to convince us it is. We try the new plans and the first thing is we must buy their equipment, even if we already own a cell phone of the same brand and series. Why? Because they have locks on their technology so we can not use the phone we purchased from one company to use on enoughter companies network! Please try to help us the customer that pays for your service and who has to file a perfectly good phone because you have made it useless to us. Do you suppose the World would would have trans-atlantic and pacific phone lines if all the telephone companies were not able to use the same systems of communication? Please lets get real and get together and give us the people who pay your pay checks a chance to get a fair service and product for a fair price!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
George Geiger